

10 tips for hiring remote customer service employees



- Write a killer job description
- Advertise the job in the right places
- Encourage diverse candidates to apply
- Articulate the skills and characteristics you're looking for
- Check the candidate's tech set-up for remote work
- Make each stage of the hiring process remote-friendly
- Put top candidates to the test using skills assessments and simulations
- Ask the right interview questions
- Do your salary and benefits research to make your offer competitive
- Optimize your recruitment and onboarding experiences

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Digital Marketing Klaus Solberg Söilen,2024-12-02 This textbook balances the theory of digital marketing with the practical skills for prospective marketers in professional organizations both public and private It begins with an introduction to the digital landscape following the structure of market segmentation B2C B2B applications as a starting point of digital marketing It then takes the readers through the customer journey use of social media and the rising importance of video based communication Given this background students will learn the organization technical skills and project management needed for digital marketing including online public relations communications and internet branding An extensive summary of strategies necessary to work with digital marketing in a longer perspective is also provided

Bulletin of the United States Bureau of Labor Statistics ,1982

America's Top 300 Jobs U S Dept of Labor,1998-04 Based on extensive market research from the U S Department of Labor this classic job information resource offers easy to read descriptions regarding job skills education requirements advancement opportunities and salary data Also contains a special section on growth projections for the 500 largest jobs through the year 2005

Spectator [Philadelphia]. An American Review of Insurance ,1920

A Guide to Help Desk Concepts Donna Knapp,1999 Designed specifically for a first course in any help desk or user support curriculum this book introduces readers to the service concepts skill sets career paths and operations of the help desk industry This is one of the first books to present help desk concepts from an educational perspective and provide an overview of the help desk for individuals interested in pursuing a career in customer support The author is a leading help desk consultant trainer and former help desk support engineer and service manager The author s expertise provides strong real

world computer support examples case studies and exercises throughout the book *The Spectator* ,1920 **Sales Management** ,1942 **Salesmanship** ,1917 **United States Economist, and Dry Goods Reporter** ,1913

Computerworld ,1998-03-16 For more than 40 years Computerworld has been the leading source of technology news and information for IT influencers worldwide Computerworld s award winning Web site Computerworld com twice monthly publication focused conference series and custom research form the hub of the world s largest global IT media network

Contemporary Management Gareth R. Jones,Jennifer M. George,2021 Since the tenth edition of Contemporary Management was published our book continues to be a leader in the management market This tells us that we continue to meet the expectations of our existing users and attract new users to our book Army-Navy-Air Force Register and Defense Times ,1906 **Plumber and Steam Fitter** ,1920 **Sanitary and Heating Age** ,1920 *The Metal Worker, Plumber, and Steam Fitter* ,1920 *Our World Weekly* ,1925 *Current Opinion* ,1919 Golden Days for Boys and Girls ,1893
Collier's ,1922

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