# 10 tips for hiring remote customer service employees



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- · Write a killer job description
- Advertise the job in the right places
- Encourage diverse candidates to apply
- Articulate the skills and characteristics you're looking for
- Check the candidate's tech set-up for remote work
- Make each stage of the hiring process remote-friendly
- Put top candidates to the test using skills assessments and simulations
- Ask the right interview questions
- Do your salary and benefits research to make your offer competitive
- Optimize your recruitment and onboarding experiences

# <u>Updated Remote Customer Service Jobs Tips For Remote</u> <u>Workers</u>

**Kerry Hannon** 

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